



Winter 2025



### 2024 Highlights at Hendrick Health

Hendrick Health is a locally owned, governed and managed non-profit healthcare system affiliated with the Baptist General Convention of Texas and guided by a Christian mission to serve all. It operates three tertiary-care facilities – Hendrick Medical Center and Hendrick Medical Center South in Abilene and Hendrick Medical Center Brownwood – and Hendrick Clinic, a multi-specialty medical group of physicians and other advanced professional providers.



In fall 2024, Hendrick Health began commemorating its century of service to Abilene and the region since opening as West Texas Baptist Sanitarium on September 15, 1924. Hendrick Health evolved from a 52-bed hospital into a dynamic, regional healthcare system because of employees who took to heart

the founders' vision of a nonprofit hospital founded on Christian values and dedicated to meeting local healthcare needs. Today, Hendrick Health is a vital regional institution in West Central Texas, and any funds earned after operating expenses are reinvested back to our services, community and patients.

A data snapshot on the following page illustrates how vested Hendrick Health is in the community and area. Data is from fiscal year ending August 31, 2024, unless otherwise noted.

## 2024 By the Numbers



## Expanding Access

**Clinical Research:** In 2024, Hendrick Center for Research more than doubled its number of patients enrolled in clinical trials or other research programs compared to the previous year.

- 30 research programs
- 370-plus patients enrolled in research studies

**Workforce Impact:** Hendrick Health is the region’s largest private employer, with a workforce of more than 5,400. An American Hospital Association study found that each Texas hospital job supports nearly 1.6 additional jobs, amplifying the economic impact of healthcare systems and the jobs they create – which makes the combined employment impact of Hendrick at approximately 14,040 jobs.

## Delivering High Quality Care

**Cardiac Care:** Advanced cardiac services offered by Hendrick include structural heart and electrophysiology programs, MitraClip therapy, transcatheter aortic valve replacement, atrial septal defects and patient foramen ovale closure and WATCHMAN left atrial appendage closure. In addition, the peripheral vascular disease rehabilitation program assists in treating patients with peripheral vascular disease, peripheral artery disease and claudication.

**Heart and Stroke Programs Honored:** Hendrick Health has received multiple American Heart Association Get With The Guidelines and Mission: Lifeline achievement awards for demonstrating commitment to following up-to-date, research-based guidelines for the treatment of heart disease and stroke, ultimately leading to more lives saved, shorter recovery times and fewer readmissions to the hospital.

## Investing in the Region

**Regional Services:** Hendrick Health has a long history of working with regional healthcare providers and hospitals for the benefit of rural communities. The regional services team focuses on fostering relationships with regional hospitals and providers to strengthen the region’s healthcare safety net. Support includes specialty care outreach clinics and supporting pathways to transfer patients when higher acuity care is needed.



**Developing Tomorrow's Workforce:** In its first full year of operation, Hendrick Health's Workforce Development team made significant inroads in promoting rewarding careers in healthcare. The team developed a pipeline of 182 students who are committed future Hendrick employees, including 120 nursing students, six pharmacists and four therapists. And, enrollment in the Healthcare Academy, offered to high school students in conjunction with Cisco College, jumped from 64 in its inaugural year to 222 the second year. The team also facilitated micro-internships for high school students in the Facilities Management Department. In total, Workforce Development had more than 4,750 contacts with students, schools and universities to promote career opportunities at Hendrick. In the first 12 months of the program, Hendrick offered:

- \$780,400 educational support for employees
- \$560,500 educational support for non-employees



Participants in Hendrick Health's Healthcare Academy observe a surgery training demonstration in 2024. Our Healthcare Academy partners with schools across the region to give students insights into many rewarding healthcare careers.

**Enhancing Care in Brownwood:** Since October 2020, HMCB has added new services, new providers and more than 230 employees. The economic impact of those new employees totals approximately \$16 million in new wages. Advanced technology purchased for HMCB includes an MRI, a linear accelerator and robotic-assisted surgical systems. Many areas also have been remodeled and refreshed, including Emergency Department, Walker Cancer Center, radiology area and dialysis area.



*A new canopy at the Hendrick Medical Center Brownwood front entrance is one of many upgrades made to the facility since joining Hendrick Health in 2020.*

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## Stewardship

As a nonprofit, independent healthcare provider, Hendrick Health operates as the largest health system in a Texas metro area that is not supported by a county taxing district. This saves residents approximately \$27 million each year (based on the state average of the 127 active hospital taxing districts) and is equivalent to \$225 in tax savings per person – for every man, woman and child in Taylor County (based on an estimated population of 120,000).

**Community Support:** Hendrick Health contributes funds to other nonprofit organizations and causes consistent with our mission and in keeping with our five key community initiatives: Health and Human Services, Youth and Children, Education, Economic Development and Arts and Culture. The donations totaled \$160,000 to 67 community nonprofit organizations.



*For more than two decades, Hendrick Health employees have volunteered to deliver food on a Meals on Wheels route every weekday.*

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# Mission Focused

## Our Mission

To deliver high quality healthcare emphasizing excellence and compassion consistent with the healing ministry of Jesus Christ.

## Our Vision

To be the leading healthcare provider of choice, in our region and beyond, recognized for enhancing quality, expanding access and excelling in patient engagement.



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